



Ark Charter Academy

Dear Parent/Carer,

At Ark Charter, we understand that the current climate can be challenging financially. We are always looking for ways to support our community and have found some information regarding a financial support energy scheme for those in low income households. If you feel you this would be useful for you, please take a look at the schemes below.

The Warm Home Discount (WHD)

This scheme is run by the Department of Work and Pensions (DWP). This offers energy suppliers funding to provide financial assistance to vulnerable households throughout the winter period. This assistance comes in the form of a grant of up to £140 that is applied directly to your electricity account to help you pay your winter bills between September and March.

There are 2 ways to qualify for the Warm Home Discount Scheme:

- You get the Guarantee Credit element of Pension Credit, or
- You're on a low income and meet your energy supplier's criteria for the scheme

If you fit into one of these categories, check the list below to see if your energy supplier is part of the scheme:

- Affect Energy – see Octopus Energy
- Atlantic – see SSE
- Avro Energy
- Boost
- Bristol Energy - only if you claim Pension Credit
- British Gas
- British Gas Evolve (formerly British Gas X)
- Bulb Energy
- Co-op Energy - see Octopus Energy
- E (Gas and Electricity)
- E.ON
- Ecotricity - only if you claim Pension Credit
- EDF Energy
- Green Energy - only if you claim Pension Credit
- Green Network Energy
- Green Star Energy - see Shell Energy
- iSupply Energy - see EDF Energy
- London Power – see Octopus Energy
- Lumo - see OVO
- M&S Energy – see Octopus Energy
- npower
- nPower Select - see E.ON Next
- Octopus Energy
- OVO
- Powershop
- Pure Planet
- Qwest Energy - see Octopus Energy
- Roar Power - see Octopus Energy
- Sainsbury's Energy
- Scottish Hydro – see SSE
- ScottishPower
- Shell Energy
- So Energy
- Southern Electric – see SSE
- Spark
- SSE
- Swalec – see SSE
- Symbio Energy
- Tonik Energy - see ScottishPower
- Utilita
- Utility Point - only if you claim Pension Credit
- Utility Warehouse



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To apply for the warm home discount, you need to go to the following webpage:

<https://www.gov.uk/the-warm-home-discount-scheme>

In addition to the above, there are also some independent companies you can speak with for financial support which are detailed below:

Energy Saving Trust - has advice about reducing energy bills and energy efficiency measures. Visit energysavingtrust.org.uk or call them on 0300 123 1234 (England and Wales)

National Debtline - gives independent advice on any debts. Visit nationaldebtline.org or call them on 0800 808 4000

StepChange - are a leading debt charity that can help those that are struggling to pay their bills. They can be contacted on their website at stepchange.org or by calling them on 0800 138 1111

Let's Talk - If you are struggling at all with your bills or need additional assistance, you may be able to qualify for an external scheme. Details can be found at <https://www.lets-talk.online/>

Please do contact us if you are having any other financial issues, such as buying food or supplying broadband for you child whilst they are working from home. We will support you wherever possible.

Warm Regards,

Mrs Fiona Chapman
Executive Principal



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